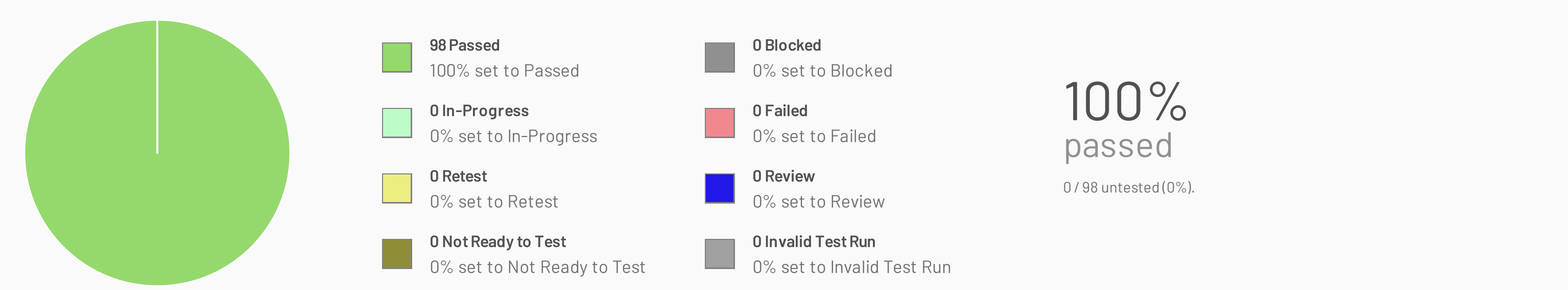


ESO UAT - M0- WORF

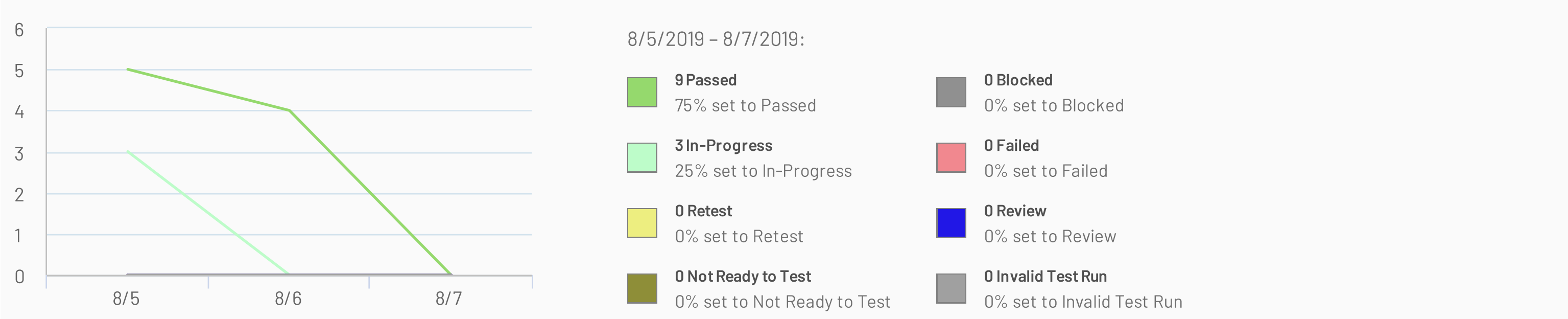
Project: ESO
By Bash Anoth, 8/7/2019 11:25 AM

Run: FINAL UAT FOR AUGUST RELEASE-MISSOURI



Created On	6/26/2019
Completed	No

Activity



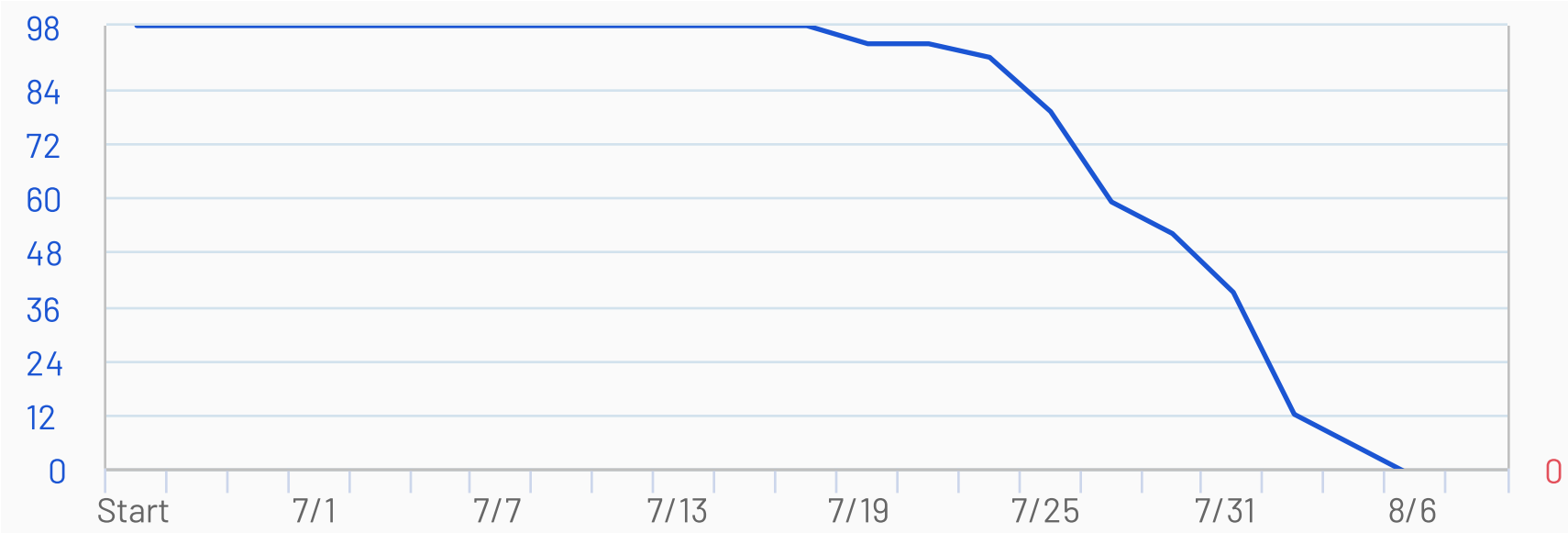
Tuesday, August 06, 2019

Passed	ESO-34: Ensure new connect guidelines are followed when order is released	Tested by Lisa G.
Passed	Regression: CSS Contacts	Tested by Lisa G.
Assigned	Regression: CSS Contacts	Assigned to Lisa G.
Passed	Written off customer connecting to account (premise) where service is not on (not active)	Tested by Lisa G.
Assigned	Written off customer connecting to account (premise) where service is not on (not active)	Assigned to Lisa G.
Passed	ESO-245: Success Page Issue Connect-meter off	Tested by Lisa G.
Assigned	ESO-245: Success Page Issue Connect-meter off	Assigned to Lisa G.

Monday, August 05, 2019

Passed	Payments - Pledge - Partial balance paid	Tested by Diana K.
In-Progress	Written off customer connecting to account (premise) where service is not on (not active)	Marked by Diana K.
In-Progress	ESO-245: Success Page Issue Connect-meter off	Marked by Diana K.
Passed	Service cut within 20 days	Tested by Diana K.
Passed	Lock Hot Order Completed within 30 days	Tested by Diana K.
Passed	Lock Hot Order Issued within 30 days	Tested by Diana K.
Comment	Payments - Pledge - Partial balance paid	Added by Lisa G.
In-Progress	ESO-34: Ensure new connect guidelines are followed when order is released	Marked by Lisa G.
Passed	Regression: Quick Links on Account Dashboard	Tested by Tyler S.

Progress



Since 6/26/2019:

- Remaining Tests**
100% of tests completed.
- Remaining Effort**
Forecast not available.
- Ideal Progress**
Forecast not available.

Forecasts & Estimates

Based on the current activity and forecasts, the projected completion date for the test run(s) is:

Unknown
Forecast not possible

The test run(s) were started **6 weeks ago** (6/26/2019).

Completed: 100% (98/98)
Elapsed: 0h 6m
Tests / day: 2
Hours / day: n/a

Metric	By Estimate	By Forecast
Completed	0h 0m	n/a
Todo	0h 0m	n/a
Total	0h 0m	n/a

Tests & Results

1. FINAL UAT AUGUST RELEASE (31)

ID	Title	Status
T1341118	Learn More Link - Correct content is displayed	Passed
T1341097	Connect - Issue a pending Connect for a Written Off Customer	Passed
T1341440	Connect - Issue a pending Connect for a Written Off Customer with commercial debt	Passed
T1341405	Connect - Issue a pending Connect on account with Active Service(s) for a Written Off Customer	Passed
T1341370	Connect - Bankruptcy	Passed
T1341384	Connect - Written Off Less Than \$50	Passed
T1341202	Success Page/Account Dashboard - Customer with Commercial & Residential Written Off	Passed
T1340734	Payments - ACH payment - Paid in full from account dashboard	Passed
T1340883	Payments - ACH payment - Multiple Payments. Paid in full.	Passed
T1340876	Payments - CC payment - Paid in full from Connect Pending success page	Passed
T1341356	Payments - CC payment - Partial Payment	Passed
T1341363	Payments - CC Payment - Multiple Payments	Passed
T1340904	Payments - Partial payment	Passed
T1340776	Payments - pledge paid in full	Passed
T1340911	Payments - LIHEAP Pledge - Full balance owed	Passed
T1340918	Payments - Pledge - Partial balance paid	Passed
T1340748	After Order - Quick Links on Dashboard	Passed
T1341398	After Order - Edit Pending Order	Passed
T1341391	After Order - Edit Pending Order after requested service date	Passed
T1341104	After Order - Success Page - Connect Date and Time Displayed Correctly	Passed
T1341111	After Order - Guest Pay - Guest Pay shows correct detail and amount field can be edited	Passed
T1340925	After Order - Cancel Pending Order	Passed
T1341125	Sendgrid - Connect Email	Passed
T1341146	Sendgrid - User ID Attached	Passed
T1341132	Sendgrid - 7 day reminder Email	Passed
T1341167	Sendgrid - 7 day reminder Email (Edited Connect Date)	Passed
T1341139	Sendgrid - 10 day void Email	Passed
T1341174	Sendgrid - 10 day void Email (Edited Connect Date)	Passed

T1341153	Sendgrid - Connect Canceled	Passed
T1341160	Sendgrid - Connect Modify/Edit	Passed
T1341581	Payments- ACH payment - Paid in full from Connect Pending success page	Passed

1.1. Deposits (10)

ID	Title	Status
T1340676	Display deposit message	Passed
T1340679	Deposit assessed with bankruptcy rule	Passed
T1340702	Deposit Credit Score 900 Range	Passed
T1340701	Deposit Credit Score 800 Range	Passed
T1340703	Deposit Credit Score 700 Range	Passed
T1340704	Deposit Credit Score 600 Range	Passed
T1340708	Deposit Credit Score 500 Range	Passed
T1340709	Deposit Credit Score 400 Range	Passed
T1340710	Deposit Credit Score 300 Range	Passed
T1340711	Deposit Credit Score 200 Range	Passed

1.2. Regression (25)

ID	Title	Status
T1340688	Start Stop Move-Start Flow	Passed
T1340689	Start Stop Move-Start Flow	Passed
T1340690	Residential Start-Find Address	Passed
T1340691	Residential Start-Confirm Start Service	Passed
T1340692	Pending Order-Start Service	Passed
T1340693	Pending Order-Service Stop	Passed
T1340694	Residential Stop Gas	Passed
T1340695	Residential Stop Electric	Passed
T1340939	Regression: Quick Links on Account Dashboard	Passed
T1340755	Regression: Mailing Address/Premise Address	Passed
T1341181	Regression: CSS Contacts	Passed
T1341209	Critical Contacts - Password Required	Passed
T1341216	Critical Contacts - Denial of Service	Passed
T1341223	Inactive meter for 6 months	Passed
T1341230	Open Rev Pro Case	Passed
T1341237	Hazardous Condition	Passed
T1341251	Service cut within 20 days	Passed
T1341258	Non-Residential Tariff	Passed
T1341272	Lock Hot Order Issued within 30 days	Passed
T1341279	Lock Hot Order Completed within 30 days	Passed
T1341265	Obligation - Mobile Home Inspection	Passed
T1341293	Obligation - Wiring/Piping Ok	Passed
T1341314	Obligation - 6 month Wiring/Piping Ok	Passed
T1341300	Obligation - Fire Inspection	Passed
T1341377	Service Removed	Passed

1.3. WORF Web (18)

ID	Title	Status
T1340651	ESO-59: Success Page for Guest Pay	Passed
T1340652	ESO-40: Pending Review Page Written Off CTA	Passed
T1340654	ESO-306: Display notification with written off account balances on the bank payment page	Passed
T1340657	ESO-245: Success Page Issue Connect-meter on	Passed
T1340707	ESO-245: Success Page Issue Connect-meter off	Passed
T1340658	ESO-163: Ensure Connect works for Written Off accounts (Credit Cards)	Passed
T1340659	ESO-288: Masking the SSN	Passed

T1340660	ESO-114: Provide Guest Pay option to Written Off customers (Credit Card)	Passed
T1340661	ESO-78: Ensure Connect works for Written Off accounts (Bank Account)	Passed
T1340662	ESO-39: Capture Written Off accounts from the customer verification	Passed
T1340663	ESO-36: Update deposit verification logic for online connects	Passed
T1340664	ESO-31: Ensure bankruptcy customers can start service	Passed
T1340665	ESO-143: Review/Submit Guest Pay option to Written Off customers by using bank account	Passed
T1340666	ESO-131: Issue Connect Submit for Verification	Passed
T1340668	ESO-27: Provide Guest Pay option to Written Off customers (Bank Account)	Passed
T1340669	ESO-26: Written Off Success Page aka Oops page	Passed
T1340670	ESO-30 Written Off Account Dashboard	Passed
T1340705	Connect-Written Off Account Older than 8 years	Passed

1.4. WORF CSS (14)

ID	Title	Status
T1340650	ESO-25: CSS critical contact at customer level	Passed
T1340653	ESO-280: Create denial of service contact at the premise level (not critical for Illinois)	Passed
T1341426	Connect for Custmer with Written Off Account Balance Greater Than \$50	Passed
T1340655	ESO-160: 7 day reminder email	Passed
T1341447	Written off customer connecting to account (premise) where service is not on (not active)	Passed
T1340656	ESO-277: Void held connect orders over 10 days old	Passed
T1340667	ESO-34: Ensure new connect guidelines are followed when order is released	Passed
T1340671	ESO-32 New SendGrid Email	Passed
T1340696	Full Balance is Paid through Dashboard	Passed
T1340697	Balance is not Paid	Passed
T1340698	Full Balance is Paid-Multiple Payments	Passed
T1340699	Partial Payment is Paid	Passed
T1340700	Full Balance Paid Immediately (Guest Pay)	Passed
T1340706	Customer with a Customer Denial of Service Critical Conatct should be blocked from starting service	Passed